



## **OFFICE OF INSPECTOR GENERAL**

Department of Homeland Security

Washington, DC 20528 / [www.oig.dhs.gov](http://www.oig.dhs.gov)

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### **New OIG Office Launched**

The Office of Inspector General is proud to announce its newest division, the Office of Integrity and Quality Oversight (IQO). The new office aims to improve OIG operations and enhance support of the Department of Homeland Security's mission, programs and operations. Part of a comprehensive reorganization of the OIG, the new office's goal is to foster a more efficient and responsive OIG, revitalize oversight efforts, and better serve employees.

The IQO will manage matters pertaining to the OIG Hotline, Whistleblower Protection, and Ombudsman programs; investigative case files; compliance and quality assurance; and audit and inspection report quality. It will also be tasked with ensuring that these programs are transparent and function independently, internal and external quality assurance matters are executed timely and properly, and the quality requirements for investigative, audit, and inspections reports are fulfilled.

"Integrity is the common value for every audit, investigation, and evaluation we perform. This new office will further assure our stakeholders that compromises to the integrity of DHS programs and operations will be addressed in a manner that meets the highest ethical and professional standards. It will incorporate many of the duties now handled by various divisions in the OIG," said Deputy Inspector General Charles K. Edwards.

D. Michael Beard, Former Assistant Inspector General for the Office of Emergency Management Oversight, leads the new office, which features four divisions, each led by a Director.

Former Assistant Special Agent in Charge (ASAC) Frank da Rosa is the Director of Investigations Quality Assurance. Mr. da Rosa formerly served as the OIG Office of Investigations' ASAC of Field Operations - West. He and his team will conduct internal and coordinate external quality reviews of investigative processes and case files for compliance with operating standards set forth in the OIG investigative manual.

Former Audit Manager Maureen E. Duddy is the Director of Audit Quality Assurance. Ms. Duddy and her team will conduct internal and coordinate external quality reviews of the audit and inspections processes and workpapers for compliance with operating standards set forth in the OIG audit and inspections manuals.



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Former Acting Director of the Office of Legislative Affairs Philip D. McDonald is the Director of Reports Quality Assurance. Mr. McDonald and his team will review all investigative, audit, and inspections reports for adherence to standards, as set forth in the respective investigative, audit, and inspections manuals, prior to the reports' public release.

Former Special Agent in Charge Sandra Hackworth is the Director of Intake Quality Assurance. Ms. Hackworth and her team will maintain the OIG Hotline and act as the single coordinating intake point for all external and internal complaints, and will operate OIG's Whistleblower Protection and Ombudsman programs.

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